



Brief

Rooftop Housing Group Ltd was carrying out a full refurbishment of family homes, shared doctors' accommodation and shared student accommodation at Weston General Hospital including new carpets, curtains, new furniture and furnishing.

The client required a partner to project manage the £120k refurbishment, including interior design. We liaised with the tenants to ensure they faced minimum disruption to their lives while their homes were transformed. We had to plan the installation very carefully and ensure we met every deadline.



Overview

Our experienced team consulted closely with the client to select the right products and fittings to suit the homes of such busy professionals and students. Our commitment to customer service means we always strive for minimum tenant disruption in schemes like these and with doctors working round the clock and on-call at all times, it was a complex schedule. We were delighted that we were able to meet every deadline and carry out the full refurbishment of furniture and fittings on programme.



Feedback

Rooftop's Project Manager Mary Gregory said: "This was a very complex job and FRC demonstrated superb customer service by carrying out the whole project exactly as planned with minimum disruption to our tenants."

Doctor Jonas Mayer said: "We were really impressed with both the quality of the work and the quality of our new furniture. FRC kept disruption to an absolute minimum."